

**EQUESTRIAN CENTER ARROBA GANADERÍA**  
**Regulations and Terms of Use**

This Regulation aims to regulate, on the most essential aspects, the relationship between Arroba Ganadería and its users and guests, based in any case on the courtesy and manners characteristic of good conduct. A series of rules have been elaborated which will be compulsory for everyone, and which will be updated in order to adapt them to the needs of all those involved in the center.

The Management of Arroba Ganadería, wishing to facilitate the good coexistence and enjoyment of the facilities, elaborates these rules with the purpose of publishing them and being able to facilitate them to all the users, clients, professionals, or others, for their information. When drawing up these rules, we thought of placing the general interest before individual interests, seeking the maximum detail in the regulation in order to contemplate the wide range of daily problems related to the use of the club facilities.

Ignorance of these rules does not exempt anyone from compliance, so all users must assume the responsibilities resulting from failure to comply.

**Chapter I. General Rules**

**First.** Access to facilities and fees

1. Access to facilities of the Social and the Equestrian Center Arroba Ganadería will be exclusively through the main entrance door except for reasons specifically determined by the Club management. And one must go directly to the equestrian facilities without violating the privacy of Mas Mateu clients.
2. Users may remain in the facilities from 7:00 to 9:00 pm, a limitation that will be extended in exceptional and justified cases.
3. To access the Club, it is essential to be a user of the Club or a guest of the users.
4. The pricing table is reviewed and approved annually by the club management.

**Second.** Users and guests

5. The users of the club's facilities can be of different types: client, client associate, external professional or employee. And a second differentiation between horseman/horsewoman, teacher and public.
6. Club guests are people who have gained access to the club through the invitation of a user. The invitations are unlimited. If a user wants to invite more than 3 people on the same day, he or she just has to inform the club management.

7. Visitors are people who come to use the facilities of the club and are neither users nor guests; therefore, they will have to pay the fee for the visitor's ticket and for the use of the facilities.
8. External professionals must communicate to Arroba Ganadería the participation of any professional, economic or commercial activity within the facilities of Arroba Ganadería, and Arroba Ganadería must issue the relevant acceptance.
9. All horsemen/horsewomen must have the appropriate federation license. All horses must also have the federation license.

**Third.** Basic house rules of the club

10. The relationship between users and guests should be cordial and polite. Users and guests are asked to behave calmly and quietly for the sake of coexistence with the horses and the safe practice of riding.
11. There is no dress code. However, it is recommended and appreciated to come with appropriate footwear for an equestrian club, i.e. closed footwear. Removing the upper part of clothing should also be avoided.
12. If the public wishes to observe the horsemen/horsewomen, they should place themselves in the designated areas to allow the ideal practice of horsemanship. They should also remain as silent as possible and, if necessary, speak with the minimum tone of voice.
13. Use of the social club. The social club is an air-conditioned facility set up primarily for the riders' companions, where the companions can wait comfortably and chat with other companions or guests. The users of the social club are requested to respect other users by maintaining a moderate tone of conversation, to give up their place if they decide to go out for an extended period of time so that other users can enjoy it, to take care of the furniture of the social club and to collect the remains of food and drinks in the areas set aside for this purpose.
14. Users and guests must smoke in the permitted areas and place cigarette butts in the ashtrays provided for this purpose. They must also put their rubbish in the bins provided for this purpose.
15. The entrance of pets to the club facilities is allowed but in a restricted manner in the space and rules determined by Arroba Ganadería at all times, and the pet must know how to be around horses. The owner being responsible for the behavior of the pet, in case the owner is a guest, the co-responsibility will be of the user who has granted the invitation. The pet must always be on a leash around the facilities or must be placed in the dog fence or corresponding horse box.

**Forth.** Express prohibitions

16. Non-collection of pet and horse droppings is strictly prohibited. They must be collected and deposited in the pertinent rubbish bins or containers.
17. Any activity or harmful or inappropriate behavior towards any horse, whether your own or others', is strictly forbidden.
18. In order to safeguard the horses and the users, it is forbidden to use any kind of glass or sharp containers on the club's premises and with special emphasis on the areas where the horses are used: sports tracks, stables, shower areas, changing rooms or any other of its facilities. With the exception of the bar areas, the terrace, the social area and the tourist accommodation.
19. The entry of any vehicle near the club facilities where the horses are is forbidden. Motorized vehicles must be parked in the areas provided for this purpose. With the exception of those motorized vehicles necessary for the daily work of employees, and motorized vehicles for transporting horses.
20. It is strictly forbidden to throw garbage on the floor. Club users have multiple bins where they can throw papers, cigarette butts, cans, garbage and trash in general.
21. Smoking is strictly forbidden in indoor areas (lounges, changing rooms, restrooms, social areas, inside the tourist accommodation, etc.), as well as inside the sports courts, rope track and horse walker.
22. The use of any kind of ball that can scare the horses is forbidden.
23. Any act of vandalism against the club's facilities is strictly forbidden. Likewise, any act of mistreatment of the horse is forbidden.
24. It is strictly forbidden to violate the privacy of Mas Mateu clients.
25. Failure to comply with the prohibitions set out in this or any other of these rules will result in the user being held liable.

**Fifth.** Supervision and sport accidents

26. The club or the employees of the club will in no case be responsible for the supervision or care of minors on its premises. The supervision of the minor is the responsibility of the adult user in charge of the minor. In the event that the minor is the responsibility of a guest, the user who has issued the invitation shall be co-responsible.
27. Under no circumstances will the club or its staff be responsible for the personal belongings of users and/or guests, or of the people who enter the premises.

- 28.** In the event of a sports accident, the Club's managers will be contacted to complete the necessary documentation or formalities that are in force at any given time.

**Sixth.** Club activities

- 29.** In all sports facilities, priority will be given to activities and events organized by the Management, as they are considered to be for the general benefit.

**Chapter II. Behavior in sports facilities and during the practice of horse riding**

**Seventh.** Use of the changing room

- 30.** It is absolutely forbidden to clean shoes or clothes in showers, restrooms, etc.
- 31.** For reasons of hygiene, space and safety, please do not leave clothes, bags or other personal belongings, as the club or its staff will not be responsible under any circumstances. The club offers lockers.

**Eighth.** Use of the harness rooms and cabinets

- 32.** Each horseman/horsewoman will have access to a place in the harness room for his/her saddle and reins and in the shared cabinets. As well as a space to place his competition tack trunk.

**Ninth.** Use of the tracks

- 33.** It will be compulsory to clean the horse's hooves before and after each entry on each of the tracks. And also the cleaning of the hooves at the exit of the box.
- 34.** For the correct maintenance of the tracks, everyone is requested to cooperate in the collection of horse droppings on the tracks, even if they do not correspond to their animals.
- 35.** The tracks can be booked for the amount published in the pricing table. The reserved track will be for the exclusive use of the person who has reserved the track, who may allow access to whomever he or she deems appropriate.

**Tenth.** Use of stables and shower areas

- 36.** Users who are neither horsemen/horsewomen, nor employees, nor external professionals, are requested to facilitate as much as possible the horse preparation and shower routine in the stable and shower areas. Especially during the club's busiest moments.

**37.** The horsemen/horsewomen, employees and external professionals are asked, especially during the club's busiest moments, to speed up the process of preparing and showering the horse.